ACCESS

# Accessibility Accountability

## in a Post-Pandemic World

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VP of ADAcademy, AbleDocs

A11Y Podcast: Chaxchat.com
Facebook/Youtube: PDF Accessibility

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## Session Goals

**What are the key points you will learn:**

**The COVID-19 pandemic has been a catalyst for change:**

- What were the barriers pre-pandemic?
- How have government agencies helped and hindered accessibility progress?
- How has the work and social transitions improved accessibility?
- What hurdles are still ahead?

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COVID-19

# Pre-Pandemic Barriers

- AllY Awareness
- Accessible Website
- Accessible Learning
- Accessible PDFs
- Live/Closed Captions

# Accessibility

**How have government agencies helped or hindered accessibility progress?**

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# Government Agency Impact

HELPED

- COVID PSA Info
- Legislation: Section 508/AODA

HINDERED

- Removal of content
- On-demand accessibility

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# Private Sector Impact

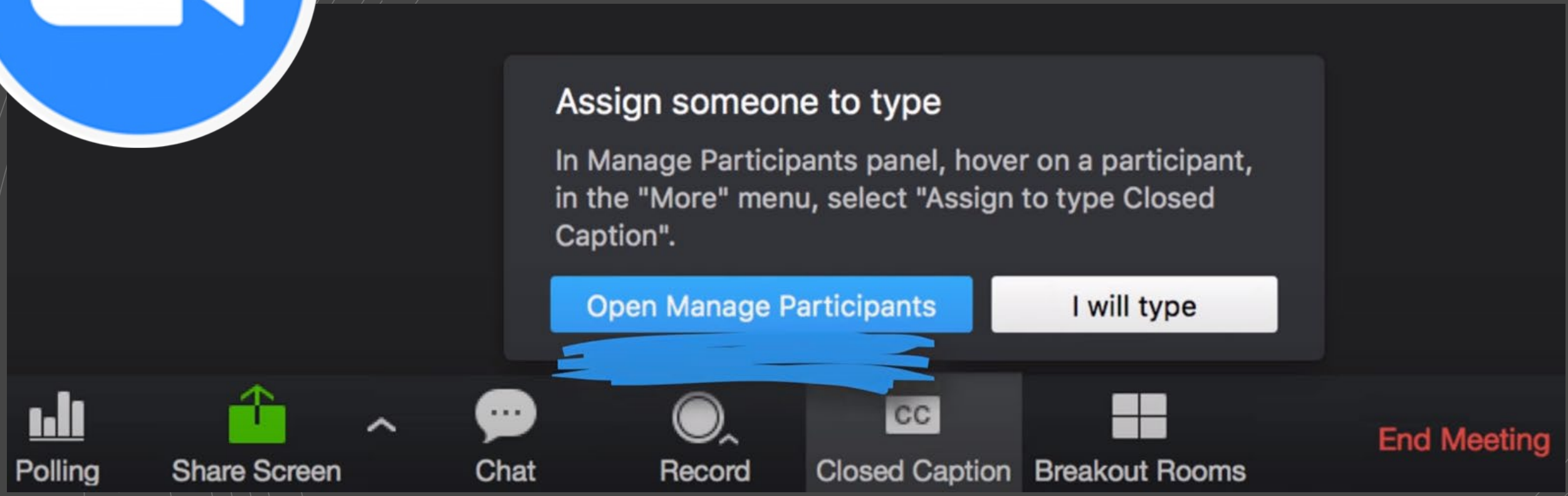
HELPED

- Improvements in products based on client demand
- Increased Training/Awareness

HINDERED

- AllY Start-up Learning Curve
- Ineffective AllY Tools

# Zoom


Assign someone to type
In Manage Participants panel, hover on a participant, in the "More" menu, select "Assign to type Closed Caption".
Open Manage Participants
I will type
Polling
Share Screen
Chat
Record
CC
Closed Caption
Breakout Rooms
End Meeting

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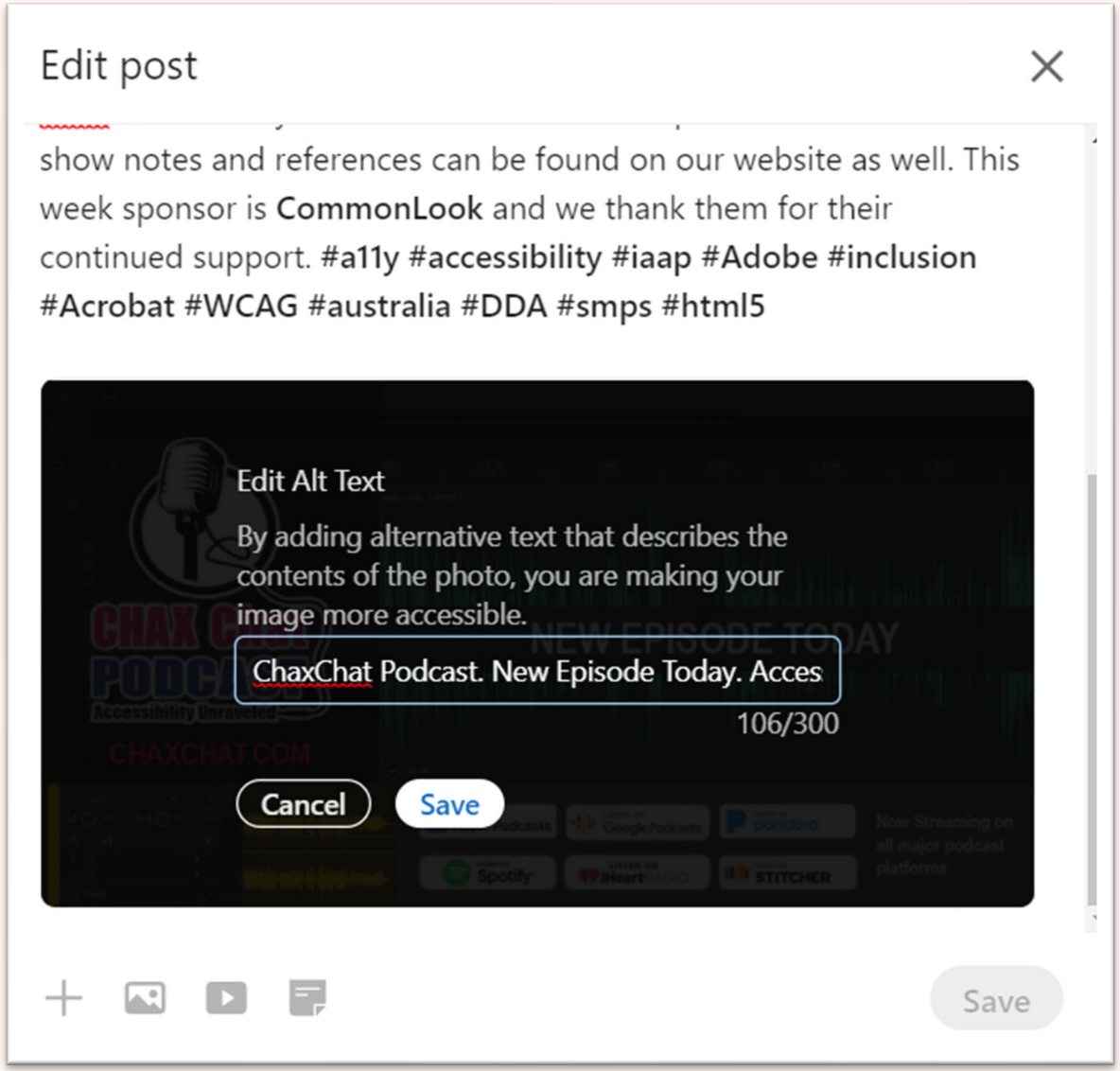
## Alt-text

## LinkedIn



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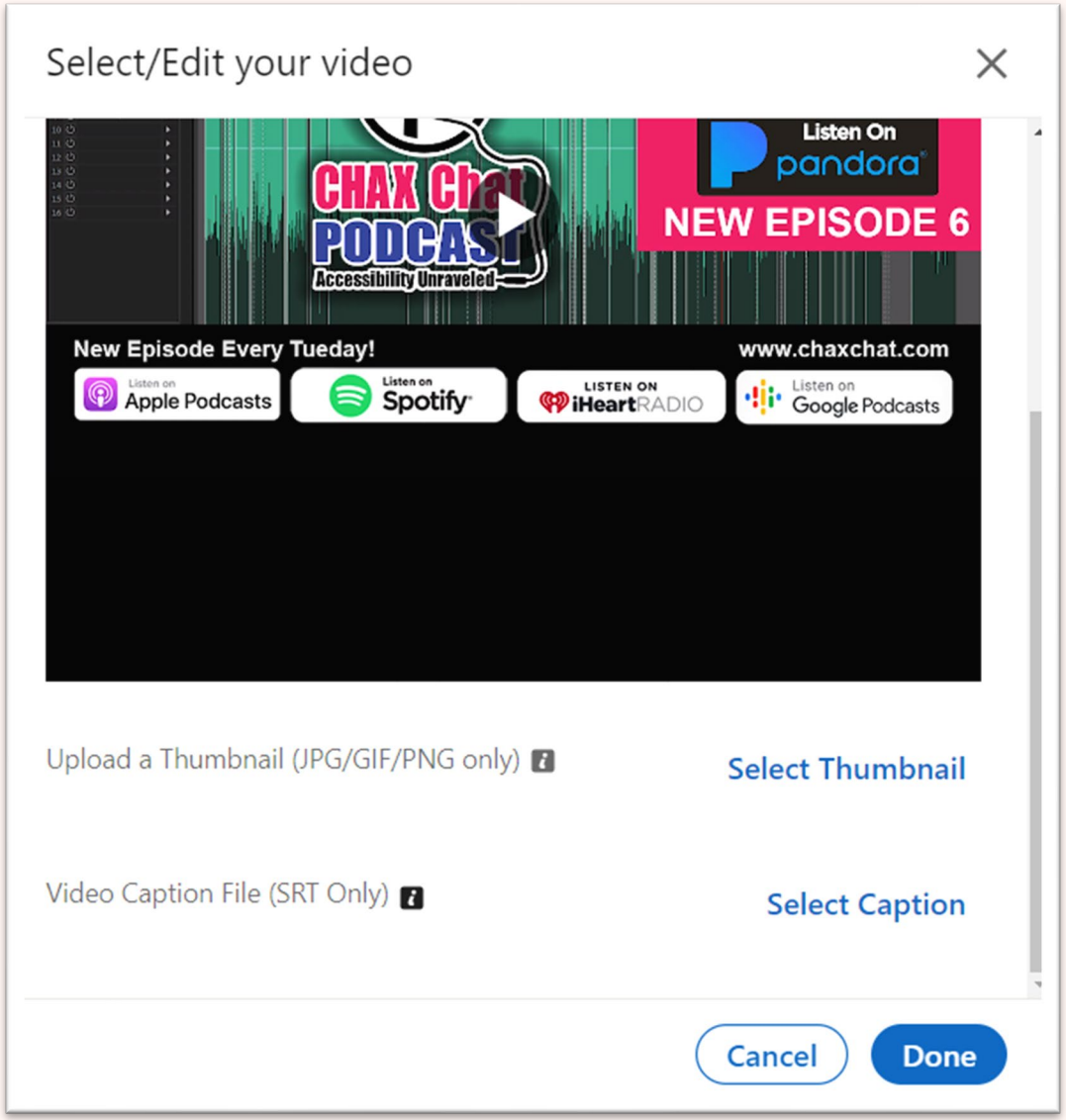
## Captions

## LinkedIn



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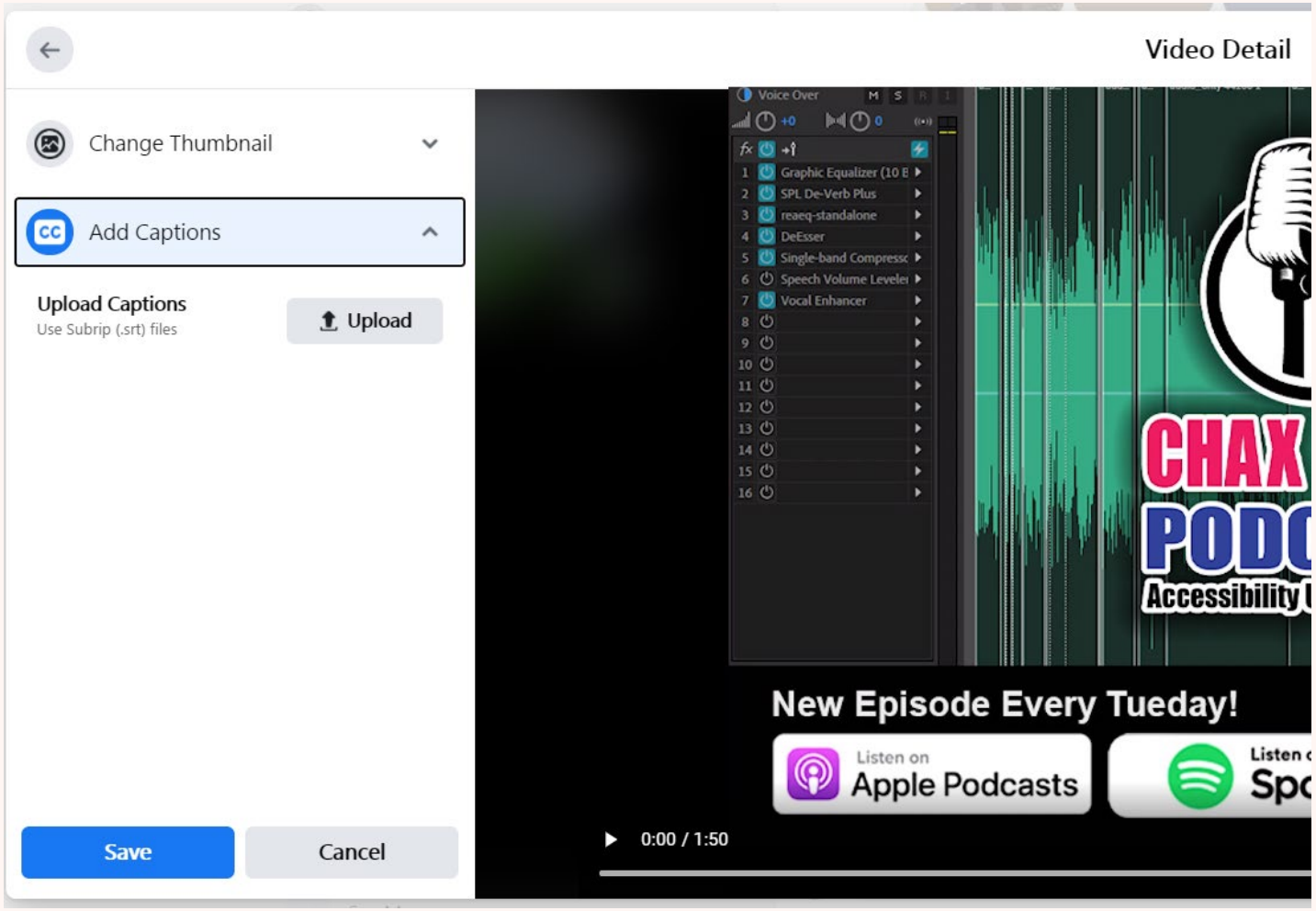
## Captions

## Facebook



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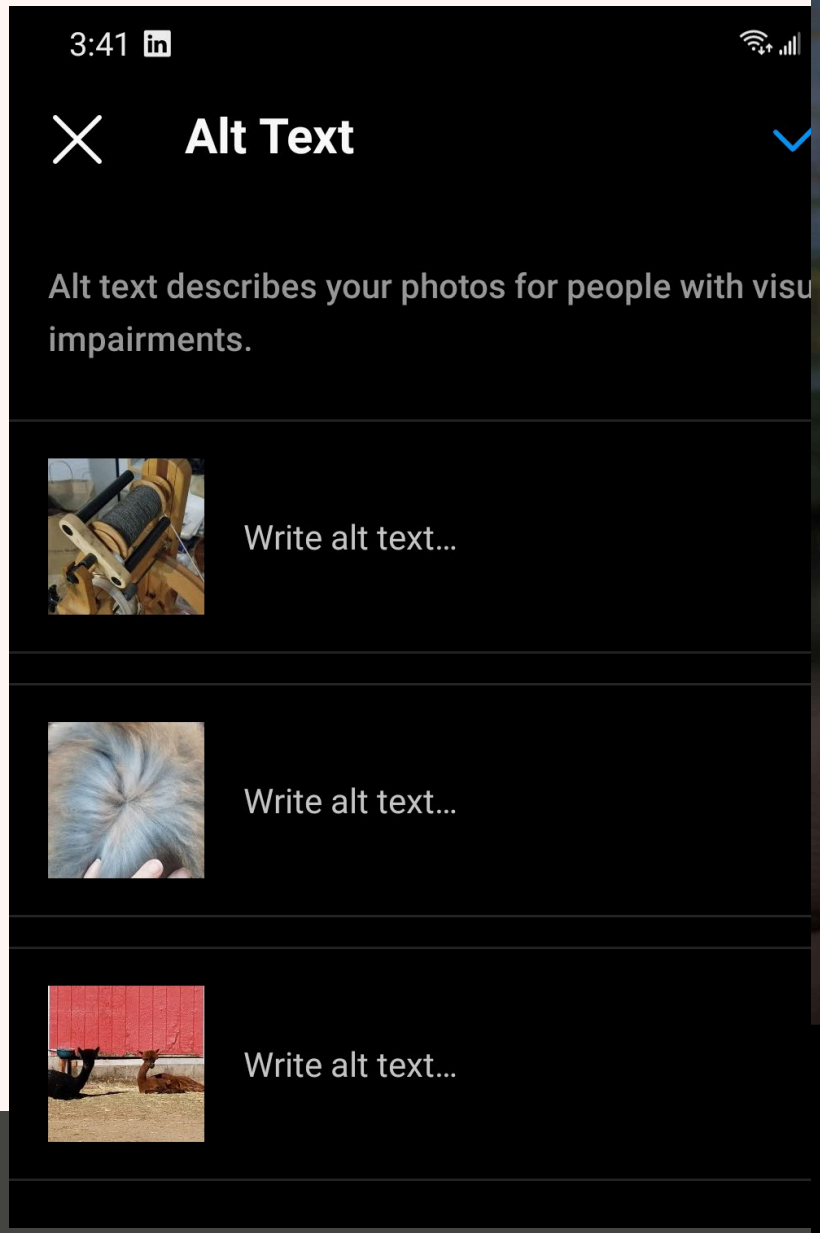
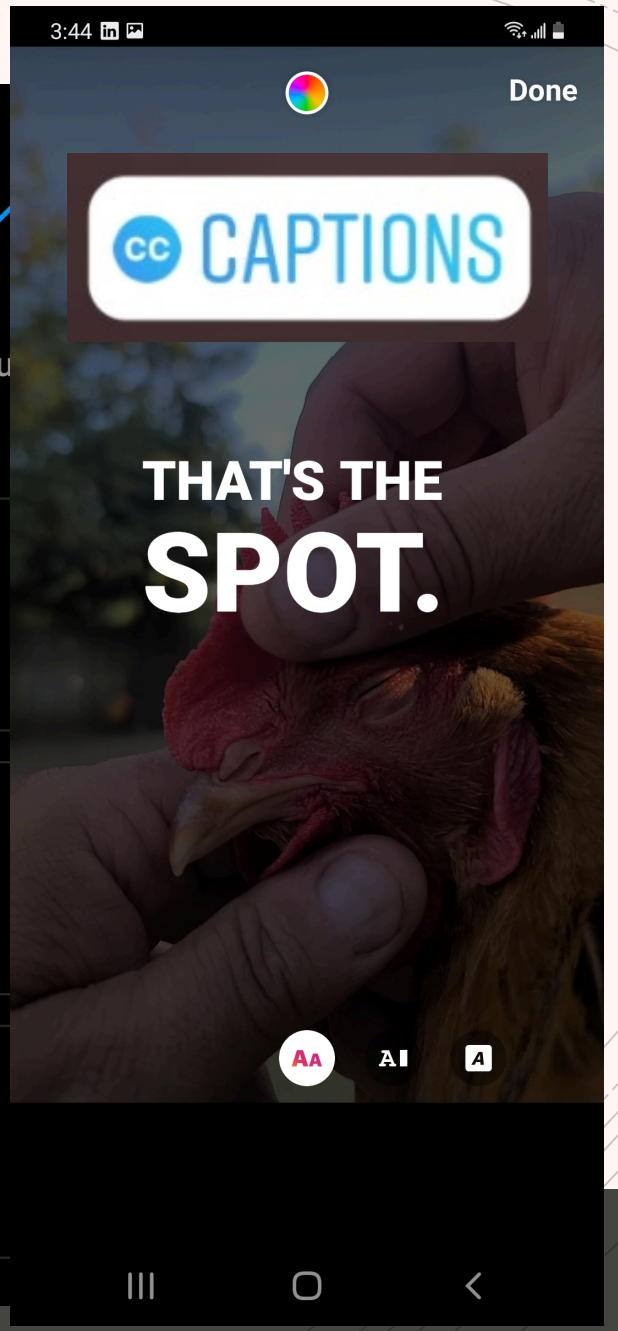
## Alt-text & Captions

# Instagram



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Post-COVID

# Work Transition

1. Company responsibility to provide accessible work environment at home.
2. Review of remote tools
3. Document Accessibility Training
4. Acceptance of “Work at home”
5. Social Justice/Equality

# Accessibility

**What are the hurdles still ahead?**

Post-COVID

# Hurdles?

1. Improvement of current tools
2. Adoption of AllY as inclusion and diversity
3. Digital Accessibility Training
4. Improvement of metrics
5. Accountability

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# QUESTIONS?

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